

Complaint Form

Please fill in all gaps with the necessary information to avoid any delay in process!

Customer Complaint Compensation material stock	Qty.	Article number	Article Description	S/N of failed part	Detailed description		Purpose of transmittal	
					Fault (+ run time of defective part)	Actions taken to solve the problem	Repair	Replacement
Your name:								
Your ref.								
Date:								
Company name and address:					Run time [h]			S/N of the new part
Country:								
Phone:								
E-mail:					Run time [h]			S/N of the new part
Device type:								
Device S/N:								
Device run time [h]:								
Delivery date:					Run time [h]			S/N of the new part
Date installed:	Use of original AJ parts?				AJ delivery note number / AJ invoice number:			
Date failed:	Yes No							
Firmware:	Conducted by Service Engineer:				Company name and delivery address for replacement delivery:			
PC/Software:	Further remarks:							
Accessory type:	End user:				Contact person and details for replacement delivery:			
Accessory S/N:								